Client Update



2021 LABOR DAY Page 1 of 1

Dear Valued Client,

BioReference Laboratories, Inc. and its subsidiaries and divisions will be observing Labor Day holiday on Monday, 9/6/21 and our various locations will be on a limited and/or closed schedule. Customer Service will remain open and our Logistics/Transportation Team will be working at limited capacity with regularly scheduled pick-ups not activated on 9/6.

For clients within the local New York/New Jersey network:

Courier Pick-up: If you require a pick-up on <u>Monday</u>, <u>9/6/2021</u>, please call by **Thursday**, <u>9/2/21</u> and select option 3 (Specimen Pick-up/Transportation).

FedEx: FedEx will be observing the Labor Day holiday on Monday, 9/6/21

- o On Monday, 9/6/21, there will be NO FedEx services provided
- o Please make alternative arrangements with our Logistics Department

For clients outside the NY/NJ area, please be advised of the schedules for our nationwide locations:

- Burbank, CA: Closed on Monday, 9/6 and will resume operations on Tuesday, 9/7/21
- Melbourne, FL: Closed on Monday, 9/6 and will resume operations on Tuesday, 9/7/21
- o Houston, TX: Closed on Monday, 9/6 and will resume operations on Tuesday, 9/7/21
- GeneDx; Gaithersburg, MD: Closed on Monday, 9/6 and will resume operations on Tuesday, 9/7/21

We wish you a happy and healthy holiday.

Best Regards,

The BioReference Team